

## *United Way in Waukesha County*

### *Transportation Access Initiative*

*Implemented in 2001*

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**Community Issue:** Low-income individuals and families lack safe, affordable and accessible transportation that allows them to receive needed services such as medical, employment interviews and addressing safety issues.

**Targeted Outcome:** Low-income individuals and families access transportation services to have their immediate needs met.

**Targeted Geographic Area:** Waukesha County with primary service area being the City of Waukesha.

**Issue.** A number of low-income individuals and families have no available resources to access needed transportation for medical appointment, physical therapy finding or maintaining a job or being taken away from a threatening situation. The targeted individuals and their families find themselves at-risk for poor health, lacking the resources to become self-sufficient or becoming a victim of a domestic abuse situation. Transportation is the key component missing from their lives due to their financial or personal situation.

**Major Partners:** Badger Bus, Catholic Charities, Cooperating Congregations of Waukesha County, Hebron House of Hospitality, Interfaith Senior Programs, La Casa de Esperanza, Metro Transit, ProHealth Care Transportation, Stackner Family Foundation, The Women's Center, United Way in Waukesha County and Waukesha County Development Block Grant.

**Intended Results:**

- Individuals and families have access to needed transportation related to health emergencies, physical therapy, employment interviews and safety issues.

**Strategies:**

- Provide transportation services using local taxi service, bus lines and hospital van service to people in dire need of transportation services.
- Assessment of participants to ensure that individuals needing the service have no resources, both financial and family/friends, prior to arranging transportation.
- Coordination of transportation for clients utilizing the most financially beneficial and expedient services.