

YOU ARE HELPING PEOPLE IN OUR LOCAL COMMUNITY



Meet Jackie.

When Jackie married her high school sweetheart, Gary, thirty years ago, she never imagined she would end up living in her van at the age of 48. After becoming seriously ill, Jackie spent two weeks in the hospital with ulcerative colitis and a blood clotting disorder. In pain, unable to work, and with no health insurance, she and Gary lost everything.

Trying desperately to get her health needs met, Jackie visited St. Joseph's Medical & Dental Clinic, a local non-profit that receives funding from United Way. After not receiving basic medical or dental care for years, she was out of the medications needed to prevent further health problems associated with her illness. To make matters worse, eight of her teeth – several located in the front of her mouth – were decayed down to the gum line.

Staff at St. Joseph's helped Jackie to handle these issues. She was seen by a doctor at St. Joseph's who provided an initial diagnosis and a referral to a primary care physician. Through the clinic, Jackie also received the medications and diagnostic tests she needed to manage her condition and her overall health. Jackie was seen by a dentist at the clinic and received a referral for the oral surgery she needed. In addition, the medical case manager at St. Joseph's coordinated efforts with the agency's housing coalition partners to get Jackie and Gary into stable housing.

At the present time, Jackie is doing well. She is now receiving social security and disability assistance to offset her inability to work and has learned to properly monitor her health issues as needed. She and Gary have been able to maintain their subsidized housing, and the couple is eternally grateful for the support they received from St. Joseph's Medical and Dental Clinic.

Results Statement from St. Joseph's Medical and Dental Services Program

- 95% (916 of 967) program participants indicated that they understood information they received about their health condition.
- 65% (809 of 1250) program participants received medical or dental care through referrals to a provider in St. Joseph's Medical and Dental Clinic's network.